TERMS AND CONDITIONS

These terms and conditions cover the Nua Naturals Black Friday 2026 early access offer, the Black Friday sale and the Win Your Order Back draw. By placing an order or entering the draw, you agree to these terms.

Promoter Details
Promoter: Independent Irish Health Foods Ltd, owner of the Nua Naturals brand
Address: Unit 12, Ballyvourney Industrial Estate, Ballyvourney, Co. Cork, Ireland, P12 YX61
Company number: 453814
Contact: info@nuanaturals.com

1. Terms for Both Offers

- Offers apply to online orders on nuanaturals.com only, not in retail stores or on third-party websites
- Free delivery applies to orders over €30, calculated after any discount is applied
- All offers are subject to availability while stocks last
- Your statutory rights are not affected

2. Who Can Enter the Draw

- The draw is open to residents of European Union countries aged 18 or over
- You must be subscribed to the Nua Naturals newsletter when you place your order and when the draw takes place
- Employees of Independent Irish Health Foods Ltd, BellCap Group and The Grow Collective, their immediate families, and anyone else connected with running this promotion cannot enter

3. How to Enter the Draw

- Place an order on nuanaturals.com during the draw entry period, using the email address you are subscribed with
- Each completed order counts as one entry, and there is no limit on the number of orders you can place
- No extra payment is needed to enter, and prices are not increased to cover the cost of the prize
- Orders placed in retail stores, on third-party websites or outside the draw entry period are not entered
- Orders that are cancelled, refunded or returned before the draw are not entered

4. The Prize

- There is one prize and one winner
- The winner gets the amount they paid for their winning order refunded, up to a maximum of €80. This amount includes delivery charges. If the order total is over €80, €80 is refunded
- The refund is made to the original payment method used for the winning order, and the winner keeps the products in their order
- The prize cannot be transferred or exchanged for another prize, a voucher or a cash alternative

5. How the Winner Is Chosen

- On Wednesday 2 December 2026, Nua exports all completed orders placed during the draw entry period and picks one at random using a random number generator. The result is recorded
- Nua then checks the winning entry meets these terms, including that the customer is subscribed to the Nua Naturals newsletter. If it does not, Nua draws again until a valid winner is found

6. Contacting the Winner

- Nua contacts the winner by email, using the email address on the winning order.
- The winner must reply within 7 days to confirm their details and accept the prize. If they do not reply in time, Nua may draw a new winner
- The refund is made within 15 days of the winner being drawn.

7. Announcing the Winner

- Nua announces the winner on its Instagram in December 2026, using their first name and county only, with their permission
- If the winner does not want to be named, Nua announces that a winner has been drawn without naming them. The winner's name is available on request by emailing info@nuanaturals.com

8. Your Data

- Nua uses your details only to run this promotion and to send you the marketing emails you signed up for. You can unsubscribe at any time using the link in any Nua email
- Nua handles your data in line with its privacy policy at https://www.nuanaturals.com/privacy-policy/

9. General Terms

- Nua may disqualify any entry it reasonably believes is fraudulent or breaks these terms
- If something outside Nua's reasonable control affects the promotion, Nua may change, suspend or end it, and will say so on nuanaturals.com
- Nua is not responsible for orders that are not received or not completed because of technical problems, except where the law says it is
- Nothing in these terms limits Nua's liability for death or personal injury caused by its negligence, or any other liability that cannot be limited by law
- This promotion is not sponsored, endorsed or run by Instagram or Meta

10. Governing Law

These terms are governed by the laws of Ireland, and the Irish courts have jurisdiction.